



Customer Support Employee (m/f/d) Apply via WhatsApp!

Do you want to change the future of communication, today?
Have you already sent a WhatsApp message today?

If you answered “yes” to both questions – then you’re applying for the right job!

MessengerPeople is an expert team for professional messenger communication. We live disruption: each day we change the way the world communicates. With the MessengerPeople solution, companies can use the top messaging apps worldwide, such as WhatsApp, Facebook Messenger, and Apple Business Chat, for successful, professional customer communication.

Work smart and hard – but not long. The job revolves around you, not you around the job. Flexible working hours and a focus on the customer’s needs don’t have to be mutually exclusive.

Is focus one of your strengths? Do you know the secret to perfect customer service – and you know that there’s nothing you hate more than waiting on hold with elevator music?

Our team is looking for a **Support Employee (m/f/d)** for our Customer Support & Operations team! The team is responsible for providing our customers with a stable, scalable platform and supports customers when questions or problems arise. Customer Support employees work in close cooperation with our product development team, with the sales team, and other internal departments to identify problems and create solutions.

Apply today to be a part of our Product & Operations team – via WhatsApp and Co.! It’s fast, safe, and personal. We’re excited to meet you, and learn about your ideas and passions.

What we offer:

- Office 800 meters from the Central Station and 5 minutes from Theresienwiese
- Team events
- Billiard table, PlayStation, fitness area, grill, fruit baskets
- International team (70 people from 12+ countries)
- Independent, innovative, and goal-oriented working style
- Health conscious work environment
- Open door policy

What you offer:

- High affinity for new technologies and a willingness to internalize our software processes
- Independent development of solutions to technical questions and problems
- Excellent MS Office skills
- Responsible, structured way of working, communicative, outgoing and team-oriented
- Young professionals welcome
- Excellent German and very good English
- If you speak Spanish and/or Portuguese additionally, then this is definitely the right place for you!

Your tasks:

- Professional and service-oriented customer consultation
- Supporting the Sales Team with any questions about our product portfolio
- Transitioning customer communication from customer support to account management
- Co-designing the product portfolio based on customer feedback and independent ideas

Your contact at MessengerPeople: feel free to message us on WhatsApp & Co.

Anja Markmeyer

Chief Operating Officer

+49 89 416 173-196

WhatsApp: +49 1579 2452677

anja.markmeyer@messengerpeople.com

MessengerPeople GmbH

Herzog-Heinrich-Str. 9

80336 Munich

[MessengerPeople.com](https://messengerpeople.com)

