



Customer Support Employee (m/f/d)

Our team is looking for a **Support Employee (m/f/d)** in Munich, close to Theresienwiese. This would be a **full-time position**.

We are the **MessengerPeople!** Every day we look forward to working with our customers on innovative and professional communication over WhatsApp and Co. Our success comes from our teamwork, creativity, efficiency, and knowledge. Our team is made up of over 65 people from 12 countries, with diverse experiences and backgrounds: together, we share of a vision of continued success for MessengerPeople.

We are currently looking for an addition to our „Customer Support & Operations“! The team is responsible for providing our customers with a stable, scalable platform and supports customers when questions or problems arise. Customer Support employees work in close cooperation with our product development team, with the sales team, and other internal departments to identify problems and create solutions.

Each day here is new and different. We can't offer you an average office job – instead, a diverse field of tasks awaits you, offering you the flexibility to develop professionally and personally. We give you the chance to work between different departments, to try out new areas, and to grow entrepreneurially.

Your Tasks:

- Professional and service-oriented customer consultation
- Supporting the Sales Team with any questions about our product portfolio
- Transitioning customer communication from customer support to account management
- Co-designing the product portfolio based on customer feedback and independent ideas

Your Background:

- High affinity for new technologies and a willingness to internalize our software processes
- Independent development of solutions to technical questions and problems
- Excellent MS Office skills
- Responsible, structured way of working, communicative, outgoing and team-oriented
- Young professionals welcome
- Excellent German and very good English
- If you speak Spanish and/or Portuguese additionally, then this is definitely the right place for you!

What we offer:

- Interesting goals and insights in an innovative and quickly-growing environment
- Flexibility, encouraging your ideas and engagement
- Great prospects, a quick learning curve, and excellent contacts
- A highly motivated, competent, and international team
- Modern offices, 800 meters from Munich Central Station

Are you interested? We look forward to hearing from you!
Please send your CV to jobs@messengerpeople.com with your availability and expected salary.

Questions:

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